



RedSkyIT Hosting Service

In this days and age few companies have the necessary time and resource to maintain all of the IT systems effectively. As hardware gets older failures do occur, and the inevitable downtime impacts on the ability to meet ever tighter timescales.

Standard hardware maintenance is "return to base" which is far from ideal given the criticality of some applications. You can of course upgrade your service to "next business day on site" or even "same day in site" however this usually involves an enhanced fee and still results in some downtime, not ideal on a payroll day!

When hardware is running business critical applications such as finance system it is even more important for you to have the confidence that the system will be available when you need it. That is why RedSkyIT launched the Hosting Service. The service removes the need for you to have a server at the attendant overhead that goes with it. RedSkyIT will host your system in one of our secure data centres that you will access via a secure connection over your broadband internet (using SSL certificate security configured so only your users can access your company's system and data).

Hosting also offers the option for users to access the system from other locations such as a home PC, ideal for when key members of staff are unable to get to the office or simply to offer more flexible working.

Most companies have to provide a disaster recovery plan when working with auditors and banks. The RedSkyIT Hosting Service also provides you with a safe and secure service that ticks these boxes for you.

Here are some of the benefits of hosting with RedSkyIT:

- No server on site therefore no local server running costs.
- No need to worry about future hardware replacements.
- No ISDL line rental for support (where applicable).
- All overnight backups managed by RedSkyIT.
- All upgrades and patching managed by RedSkyIT.
- Option to connect to your system remotely e.g. from a home PC (subject to permissions).
- Host server mirroring to provide added business continuity.
- Peace of mind that your data is secure and always available when you need it.

RedSkyIT has been providing this server for some years and has a proven track record in supporting customers via this method.

Jenny Smith of J.E.T. Construction in Milton Keynes says:

"The Summit system is secure, easy to use, and I have confidence that the system is always accessible either in the office or at home, which gives me the option to work from either location when the need arises. Managing system updates, legislative changes, and daily backups is a chore we no longer have to worry about as RedSkyIT maintain the solution at their hosting centre, this is a great relief. I also find the support I receive from the RedSkyIT helpdesk to be excellent and I would recommend this system and service to anyone."

For further information on RedSkyIT Hosting please contact the CRM Team on 020 3002 8700