

Introduction to ImagInn Search 1.0

ImagInn Search, a component of RedSky IT's Linux/Unix based ImagInn Platinum property management system, offers you the ability to create your own powerful CRM.

ImagInn Search is a Windows-based interrogation and reporting tool that allows for real time access to customer and property information stored in your ImagInn PMS. Exporting this information out of ImagInn PMS, the data can be utilized by Microsoft Office products, including Word and Excel. Additionally it can be saved in a text or html file.

ImagInn Search offers you the ability to understand your customer base better. It provides clear, quick and easy access to the data you need to compete in today's marketplace.

Use ImagInn Search to extract data to use for:

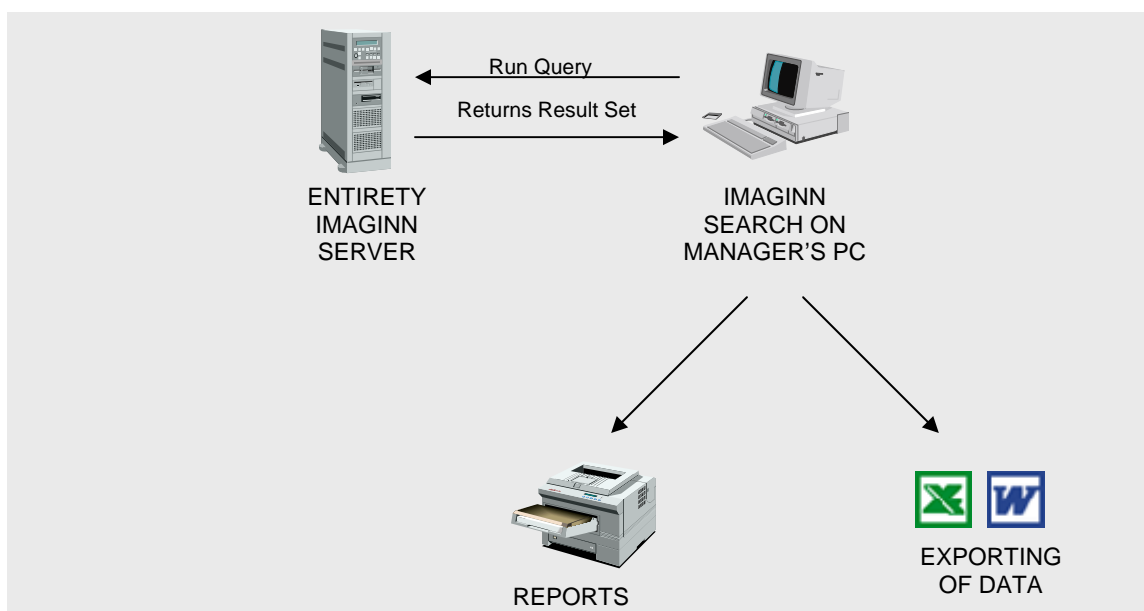
- Mail Merges
- Advance Deposits
- Packages/Rates
- Frequent Stay Programs

- Guest Pattern Reports
- Occupancy Statistics

Search Criteria

ImagInn Search allows your property to search for information in various ways. Some of the most often used criteria include:

- Guest Look-up
- Guest Ledger
- Activities
- Invoices
- City Ledger
- Travel Agent
- Guest History



ImagInn Search Prerequisites

ImagInn Search requires minimal hardware changes and / or software upgrades to your already existing ImagInn Platinum PMS, but does require the following:

ImagInn Server

- ImagInn Platinum PMS software with current maintenance contract
- TCP/IP (LAN) connectivity between ImagInn PMS server and Windows/Manager's PC
- Must have Pentium III or better processor with 256MB Memory and Network Card
- SCO 5.05 or newer with Vision FS or Linux 6 with Samba installed (can be provided by RedSky IT if not already present)
- Hub

Manager's PC

- Windows NT/98/2000/XP operating system or higher
- Microsoft Office 97 (or better) with Excel and Word software on Windows/Manager's PC with Network Interface Card connected to the Hub
- Remote diagnostic capability (Internet connection with Net Meeting or Direct Inbound line or Internet connection with PC Anywhere (Host as minimum)
- Working knowledge of Windows and Microsoft applications

ImagInn Search Installation

ImagInn Search is installed remotely using and Internet connection with either Net Meeting or PC Anywhere. It is licensed and will be loaded onto one (preferably the Manager's) PC.

Upon completion of the installation, a RedSky IT trainer will train you on the software and walk you through the steps to complete a mail merge. The entire installation and training process should take less than one business day.

Maintenance Service and Support

Trained technicians are available to assist RedSky IT customers 24 hours a day, 7 days a week, 365 days a year.

RedSky IT's support department will support the following:

- Set-up and installation of ImagInn Search
- ODBC connection
- Installation of Vision FS for Unix or Samba for Linux
- Hard-drive mapping

RedSky IT's support department will not support the following:

- Windows operating system
- Third party software applications (e.g. Microsoft Word, Excel)
- Printing
- Mail Merge (after the training process)