

## Client Profile Refurbishment Specialists

Established over 40 years ago, Gaybank Construction specialises in the design, planning and installation of complete office solutions and have a building maintenance department as well. Many of its projects have been prestigious refits, including the Victoria and Albert Museum, Waterloo Station and the Design Council buildings



### Summit software helps Gaybank Construction beat the paper chase

Gaybank use Summit 2000 to manage the contract and financial management systems in their business with the Summit Service Management Module to manage the company's building maintenance contracts.

The Summit Service Management Module is used to manage Gaybank Construction's reactive maintenance work, which accounts for 20% of their business, and replaced a labour intensive paper-based system. The installation of Service Management automated the process from the initial request for maintenance work to be carried out to invoicing.

By decreasing the amount of manual input, Gaybank Construction have saved time and increased the accuracy of the information within the system. Summit Service Management automatically updates the contract within Summit 2000, thus removing any duplication of effort and making the process more streamlined.

Summit provides Gaybank with a totally integrated management system and specifically for the construction industry supply chain and is designed for contractors who offer maintenance as part of their overall service. Summit Service Management handles the complete



**“We have been a long standing customer of RedSky IT and find the solution ideal for managing both our main contract and maintenance processes. As Summit is a powerful solution and we evolve our own working practices we regularly invest in consultancy days from RedSky at least once a year to ensure we are getting the best from the solution.”** Geraldine Holley FD

**Gaybank Construction**

<b>Sector - Refurbishment</b>	<b>Founded - 1965</b>
<b>Solutions Used - Summit 2000</b>	
<p><b>About RedSky IT</b>                  RedSky IT is a market leader within Construction, providing IT solutions to over 1300 companies including 40% of the top 100 contractors, 14 of the top 50 AEC consultants and many hundreds of small and medium sized businesses. With over 30 years' experience, we offer a complete portfolio of software solutions to help construction, contracting, house building and professional services firms manage their operations.</p>	

maintenance process, starting at the logging of a job and producing a quote, allocating and dispatching individuals, equipment and materials through to invoicing for the work.

Geraldine Holley FD of Gaybank states:

“We have been a long standing customer of RedSky IT and find the solution ideal for managing both our main contract and maintenance processes. As Summit is a powerful solution and we evolve our own working practices we regularly invest in consultancy days from RedSky at least once a year to ensure we are getting the best from the solution. I also find these sessions refresh our staff as they learn new skills and functions that help them become more efficient at what they do”

Holburn Gate, Holburn. London.

Value : Circa £500k

Length of Contract : 16 weeks

Partners : TP Bennetts

Brief : Update Entrance Hall to provide a high tech Modern look.

Theseworksinvolvedstrippingoutthe original dated structure and finishes. Installing new ceiling, lifts, flooring, wall and glass finishes including a new canopy. New electrics, air conditioning and decorations.

The above work was challenging as the building was fully occupied during the refurbishment

